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INDOSAT OOREDOO HUTCHISON: A COMMITMENT TO OCCUPATIONAL SAFETY

With over 4,000 employees across the vast archipelago of tropical Indonesia, Indosat Ooredoo Hutchison (IOH) can't just harbour good intentions to keep its staff free from harm under extreme conditions; it must have sophisticated systems in place. To keep them safe, the company has put in place a comprehensive Occupational Health, Safety, and Environment (OHSE) framework that serves to teach staff about world-class standards.

The framework applies rigorous risk assessments, adherence to safety regulations and regular health maintenance to ensure both the safety of employees and protection of the environment.



GETTING TO KNOW THE FRAMEWORK

The core mission of IOH's OHSE framework is to provide safe and healthy working conditions, including measures to prevent work-related injuries and illnesses. It emphasises hazard elimination and the reduction of occupational risks, while protecting the environment through pollution prevention and the conservation of natural resources. Regular consultations and worker participation also play a part in ensuring that all employees are engaged in maintaining a safe working environment.

The framework is in alignment with the ISO 45001 certification, also known as the international standard for Occupational Health and Safety Management. Key elements of the certification include leadership commitment, hazard identification, emergency planning and a continuous improvement process.

“ We identify occupational health and safety hazards by considering a variety of factors, such as the activities of employees, visitors and subcontractors, workplace design and potential emergencies. (Ferdy Timothy Sinaga, SVP, Head of Facility Management) ”

A HOLISTIC APPROACH TO RISK, HEALTH AND SAFETY

IOH's risk assessment process involves a holistic evaluation that ensures the mitigation of both internal and external risks. “We identify occupational health and safety hazards by considering a variety of factors, such as the activities of employees, visitors and subcontractors, workplace design and potential emergencies”, states Ferdy Timothy Sinaga, SVP, Head of Facility Management.

To ensure that safety measures are properly enforced, IOH uses the HIRADC (Hazard Identification, Risk Assessment and Determining Control) method, a risk assessment matrix based on probability and severity levels, with its origin in ISO standards. Risks are categorised as Low, Moderate, High or Extreme; using this method, teams can prioritise and address the most critical risks in an effective manner.

Health maintenance is another crucial component of this framework for employees in more extreme work environments.

Regular health maintenance in the company drives the Annual Medical Checkup, a periodic health examination conducted every year by the human resources department and tailored to age, job type and work environment. These medical check-ups help identify potential health risks and ensure that staff receive any treatments or accommodations needed for their specific work conditions.

IOH also runs a clinic and an on-site doctor during working hours that offers medical support whenever needed.

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A GREAT FRAMEWORK REQUIRES GREAT TRAINING

To make sure that staff are up to date on the latest health and safety guidelines, IOH provides comprehensive training programmes tailored to team responsibilities and the risks faced by their specific work environments.

Emergency training is provided to employees in general, with specific programmes for the floor warden team, such as emergency evacuation and fire extinguisher usage training. Specialised training is also provided to those in the OHSE department, covering areas such as first aid and firefighting.



IOH's OHSE framework showcases the company's ongoing commitment to protecting its employees from a wide range of workplace risks. Through comprehensive risk assessments, adherence to safety standards, regular health checks and rigorous training, IOH demonstrates its dedication to the well-being of its workforce and the environment.